



15 Year Limited Product Warranty

WHO IS COVERED BY OUR LIMITED WARRANTY?

Our limited warranty only covers the original purchaser of our furniture. It does not cover any subsequent owner or other person to whom you sell or give our furniture.

WHAT DOES OUR LIMITED WARRANTY COVER?

We warrant that the furniture you buy from us will be free from defects in materials and workmanship from the date on which you purchase it until exactly 15 years past that date.

The warranty period is not extended if we repair or replace the product.

We will replace any product, part, or component covered by this warranty and sold after the effective date of this warranty, which fails under normal use because of a defect in material or workmanship.

Any product, part, or component must have been installed, used, and maintained according to Ubique provided assembly instructions and care sheet to be eligible for coverage under this warranty.

WHAT DOES OUR LIMITED WARRANTY NOT COVER?

- Misuse, abuse, accident, alteration, improper storage, transportation, moving and reinstallation, installation of attachments or other modifications, including loss of parts;
- Tears, scratches, scuffs, or blemishes caused by any of the foregoing or by the use of various cleaning or conditioning products not mentioned in the cleaning care guide below;
- Normal wear and tear will not be covered;
- Rust or other damage caused by exposure to moisture or other natural conditions, to include excessive changes in surface finishes;
- Repairs that are not made by, or authorized by us, including repairs using parts not provided by us;
- Naturally occurring variations in the appearance of upholstery, wood grain, figure;
- Matching of colors, grains, textures of natural materials;
- The matching of color of textiles, including exact match to cuttings or swatch cards;
- Damage due to failure to follow product use or maintenance instructions.

WHAT ARE YOUR REMEDIES IF YOUR FURNITURE IS COVERED BY OUR LIMITED WARRANTY?

If your furniture is defective and covered by our limited warranty, we will (in our sole discretion and at our cost) either provide you with replacement parts and instructions on how to use them or replace the furniture. We will pay for shipping and handling fees to provide you with replacement parts, return the defective furniture to us and return the repaired or replacement furniture to you, as applicable.



HOW DO YOU OBTAIN SUPPORT UNDER OUR LIMITED WARRANTY?

If your furniture is defective and is covered by our limited warranty, contact us during the applicable warranty period and provide a brief description of the issue together with written proof of purchase by telephone or email:

Ubique Group
Customer Support Department
4350 Ball Ground Highway
Canton, GA 30114
Telephone: 770.721.8391
Email: claims@theubiquegroup.com

We may issue you a Return Merchandise Authorization number and provide you with other instructions.

DOES STATE LAW PROVIDE EME WITH ANY OTHER RIGHTS?

The limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

TO THE EXTENT BY ALL APPLICABLE LAW, YOU ASSUME ALL RISK OF INJURY THAT RESULTS FROM THE USE OF OUR FURNITURE.



PRODUCT CARE AND CLEANING GUIDE

All Bright Beginnings products should be cleaned without excess water. Use warm water and a mild cleaning soap, wipe with a wet rag and wipe dry. Where disinfecting is indicated, the widely recommended bleach solution is generally safe for Bright Beginnings products.

Always ensure that the product is dried completely after washing to prevent any water from being absorbed into the woodgrain as it can cause mold or swelling that can damage the furniture.

If products are going to be stored, always ensure that they are safely stored indoors and away from any water sources or areas where leaks could occur.

If you have any further questions regarding the storage, cleaning, or care for your furniture, please reach out to our Customer Care department and we will happily assist you with your inquiries:

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4350 Ball Ground Highway
Canton, GA 30114
Telephone: 770.721.8391
Email: claims@theubiquegroup.com